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The General Manager
Port Macquarie-Hastings Council
PO Box 84
Port Macquarie NSW 2444

Re: PMHC Draft Delivery Program 2013 – 2017 and Draft Operational Plan 2013 – 2014

Dear Sir,

Thank you for the opportunity to comment on Council's draft Delivery Program and Operational Plan. Many ratepayers and organisations would be daunted by the prospect of perusing such a large document about strategic and operational plans but we see this task as vital to the future development of our region.

Comments from a Bonny Hills perspective are:

- We thank Council for allocating \$50,000 from Reserves for Provision of a public toilet amenity in the Community Hall Reserve in accordance with the Bonny Hills Reserves Masterplan – this is a much needed facility for the Reserve as recognised in the Masterplan.

As you know we have been successful in acquiring grant funds from CBPP to assist Council in this endeavour.

- We note that resources have been allocated for the further development of the Googik track. The BHPA commends Council for this initiative and would like to take this opportunity to draw Council's attention to a short, but important, missing link for this track between North Haven and Lake Cathie - along the cliff top adjacent to the redevelopment of the Bonny Hills Holiday Park. It would be timely to talk to the Park developers to see whether Council can leverage off the current activities to put this link into place at minimum cost to rate payers.
- We also note there are many other allocations in the budgets that will benefit Bonny Hills residents and the wider Camden Haven community including restoration of the North Haven Community Hall, work associated with the Dunbogan boatramp, electricity upgrades at Rainbow Beach Reserve and Laurieton, replacement of playground equipment, roadworks on Ocean Drive and Houston Mitchell Drive in addition to the ongoing Trunkmain works.

- The state of Ocean Drive either side of Bonny Hills has been greatly enhanced over the last few years thanks to Council's efforts, but as you are aware the condition of the road within the village is nothing short of abysmal.

In our view, this is largely a product of the high level of heavy traffic that passes through the village. It is speculative at this stage to consider Council's response to the DA for the proposed increase in extraction rates from the Grants Head Quarry but, as we pointed out in our submissions on the DA and recent VPA, this is definitely the time and opportunity to consider resourcing and plan a way ahead for the redevelopment and maintenance of this stretch of road and Houston Mitchell Drive.

The BHPA is disappointed that there appears to be no mention of further investigations of the proposed bypass of Bonny Hills in the documents. The amount of traffic through Bonny Hills is already equivalent to the amount of traffic on the Pacific Highway and this will only increase with future development.

Comments of a general nature are as follows:

- An approach that might help community members understand the documents more readily could be to provide a flow chart up front showing how the elements (Integrated Planning and Reporting Framework) fit together, with an accompanying 'executive summary'.
- Credibility would be helped by tightening up the statements of operational action in many places as these can be quite vague and often do not give much insight into the nature of the project behind them and expected outputs.

As a way of achieving the above and ensuring that the targets and measures indicated can actually deliver on the stated objectives (Focus/Strategy), an independent 'reality check' should be undertaken of each line item by a strategic planning expert to test the logic.

- There are areas where what we would consider to be the flagship projects are not presented highest in the order of Operational actions – some hierarchy in order of importance should be considered?
- Given the way information is presented it is rarely clear how many resources – human and budget allocations – are linked to the line-item operations/actions provided in the tables. This leaves one wondering whether many of the line items are aspirational rather than real deliverables?

Again, we thank you for the opportunity to comment and trust our inputs are of value.

Yours sincerely

Phil Hafey
Secretary